

Equipment runtime facts...

Weekend rental has 12 hours runtime total

24 hour (day) rental has 12 hours runtime

7 day (week) has 48 hours runtime

28 day (month) has 144 hours runtime

Equipment rental facts...

Fact... you are charged for time away from Actionzone so prompt return will save you money...

Equipment is sent out full of fuel (**this can be gas or diesel**) and must be returned full. If unsure of what type of fuel please ask, do not just assume.... If returned with anything less than a full tank you will be charged. This does not apply to equipment holding less than 1 gallon.

Equipment is sent out clean (**this does not mean there is no dirt present**) and must be returned the same. If unsure send us a picture and ask if there will be a charge to clean or is it satisfactory. If returned unsatisfactory there will be a cleaning fee applied.

Weekend Special. **This applies to all equipment picked up after 4pm on a Friday and is returned before 9am Monday.** If picked up early or dropped off after 9am Monday this special does not apply. This special gives you 12 hours of total runtime and if exceeded there will be a charge for every hour over the 12 hours allowed.

Stuck equipment... I am sorry but Actionzone is not responsible for getting the equipment out. One option is to call a tow truck or the second option would be to text us some pictures and ask what we would charge to come get the equipment out. **Stuck equipment does not add more time to your rental...**

Track off... Equipment is sent out in good working condition and track adjustment or tension is part of this process. If you are running equipment on flat hard surface there is a good chance that a track will never track off... (that is not the case most of the time) but this can still be avoided by staying attentive to what you are driving over and around (**as in old stumps, logs, bricks, concrete and roots**) this stuff loves to walk the track right off of machine. Actionzone is not responsible to reinstall tracks as this can be avoided with proper operating skills and this will have a **service charge to come reinstall one.**

We strive to keep our equipment in good working order but in the event it does not perform to manufacturers specs and you are unable to use it... Contact us immediately. Equipment failure due to operator error or abuse/misuse will have no refund. No exceptions. Equipment that does fail under normal use, is not repairable onsite and the operator is not at fault will receive a refund based on the runtime hours for the rental period.

When in doubt, give us a shout.... Call or text 337-221-3008 24 hours 7 days a week...